



# Guide for Registration to EU DSO Entity

For Gas DSOs and Dual Grid Operators  
Electricity DSOs are equally welcome to register.

Part of EU DSO Entity Information Pack | May 2026

GAS DSOs

DUAL GRIDS

ELECTRICITY DSOs

## 1 Introduction

This document is part of the information pack distributed to prospective gas DSOs and dual grid operators through their national associations. It provides step-by-step guidance on the registration process for joining EU DSO Entity. Electricity DSOs wishing to join are equally welcome and follow the same process described in this document.

The full information pack includes the following documents, available from your national association or the Secretariat: a general introduction to DSO Entity including governance structure and membership fee/budget; a summary of the Board election process; statutory documents (Statutes, Rules of Procedure, Code of Conduct, Consultation with ENTSO-G); and the registration form.

### About DSO Entity

EU DSO Entity is the European association bringing together Distribution System Operators (DSOs) across the EU. Following the adoption of the **Hydrogen and Decarbonised Gas Market Package** (Directive EU/2024/1788 and Regulation EU/2024/1789, entered into force July 2024), gas DSOs are being formally integrated into EU DSO Entity's structure under **Articles 39-41 of the Gas Regulation**. This is highly relevant for the more than 1,100 DSOs in the EU that distribute gas to more than 80 million customers daily.

### Registration is Now Open

The registration window opened mid-May 2026. Gas DSOs, dual grid operators, and electricity DSOs are all encouraged to register as soon as possible. DSOs that complete their registration by **15 June 2026** will be eligible to submit an application for a seat on the new Board of Directors, and to cast their vote in the Board election. Registering after this date remains fully valid for membership purposes but will exclude eligibility for Board candidacy in this election cycle.

Important: All dates referenced in Stage 3 – see below – are estimated, based on an assumed DG ENER opinion date of 12 June 2026. They may shift if the opinion is delayed. For any questions, please contact the Secretariat at [secretariat@eudsoentity.eu](mailto:secretariat@eudsoentity.eu).

## 2 Who Can Register?

Membership of EU DSO Entity is open to all European DSOs. The gas integration does not restrict or change the registration process for electricity DSOs – all categories below register through the same form, simply selecting the appropriate registration type at the top.

Type	Definition	Select in form
<b>Gas DSO</b>	Legal person responsible for operating, maintaining, and if necessary developing a natural gas, biomethane, or hydrogen distribution system within the EU. DSO Gas includes hydrogen.	<b>DSO Gas</b>
<b>Dual Grid Operator</b>	Company operating both an electricity and a gas distribution network, including operators already registered as an electricity DSO member of EU DSO Entity. Still required to fill in the registration form for gas activities.	<b>DSO Gas / DSO Electricity</b>
<b>Electricity DSO</b>	Legal person responsible for operating, ensuring the maintenance of, and if necessary developing the distribution system in a given area, as defined under Electricity Directive (EU) 2019/944.	<b>DSO Electricity</b>

Dual Grid Operators already registered as electricity members: dual-grid DSOs that operate both electricity and gas/H2 should join for both vectors, so you are still required to fill in the registration form for your gas activities. Select DSO Gas as your registration type and answer "Yes" to the dual grid question\* in Section 1. Note that the Legal Representative for your gas registration cannot be the same person as the Legal Representative for your electricity membership, as only one account can be created per email address. Please designate a **different Legal Representative** for each vector.

### 3 Overview of the Registration Process

The registration process consists of five stages: self-assessment of eligibility; submission of the registration form; governance approval by the General Assembly; activation of your member account; and payment of the membership fee.

Stage	Name	Key Action
1	Self-Assessment	Verify eligibility criteria before applying
2	Registration Form	Submit the registration form directly via the member portal
3	Governance Approval	Formal approval of new members by the General Assembly
4	Account Activation	Activate your member account within 3 months of approval
5	Fee Payment	Membership fee invoice to be expected in Q4 2026

### 4 Stage 1 — Self-Assessment of Eligibility

Before submitting the form, verify that your organisation meets all of the following criteria.

- **DSO status:** Your organisation must be a Distribution System Operator, namely within the meaning of Directive (EU) 2024/1788 and Regulation (EU) 2024/1789, namely, the legal entity responsible for operating a gas (including hydrogen) distribution system in your area within the EU.
- **EU establishment:** Your organisation must be established within the European Union. Non-EU gas DSOs should contact the Secretariat to clarify whether an associate membership route will be available.
- **Financial capacity:** Your organisation must have access to the financial means required to fulfil DSO Entity membership obligations, including payment of the annual membership fee.
- **Dual grid identification:** If you are a dual grid company, you must be able to clearly identify the entity or division operating the gas distribution system, even if it is the same legal entity as your electricity DSO.

### 5 Stage 2 — Completing the Registration Form

Once eligible, go directly to EU DSO Entity member portal at [www.portal.eudsoentity.eu/member-registration](http://www.portal.eudsoentity.eu/member-registration) and complete the "Become a Member" application form. No prior contact with the Secretariat is required – submit the form directly.

**Proxy registration:** It is possible for a proxy to complete and submit the registration form on behalf of a DSO, with no restrictions on who can act as proxy. If you are doing so, enter your **own name** and **own organisation** in the "Submitted By" section – not those of the organisation being registered.

### Section 1 – Registration Type & Company Information

At the very top of the form, select your registration type from the dropdown: **DSO Gas** or **DSO Electricity**. The form confirms that DSO Gas includes hydrogen. If you are a dual grid operator, select the type that corresponds to the activities you are registering and answer **"Yes"** to the dual grid question below\* to indicate your dual grid status. **Please note that dual grid operators are required to submit two separate registrations – one for the gas vector (DSO Gas) and one for the electricity vector (DSO Electricity).**

- **Legal name of the company** – Full official name as registered nationally.
- **Are you a dual grid company?\***  
If yes – you will be asked whether the related DSO is already a member of EU DSO Entity.  
If yes – select the related DSO from the dropdown list of current members.  
If no – enter the name of the related DSO in the free text field provided.  
If no – continue to the next field.
- **Street and street number** – Street 2 is optional.
- **ZIP / Postal code, City, Country**
- **VAT number** – Your EU VAT identification number. (For Spain, this is the CIF number.)
- **Phone number** – Main company switchboard.
- **General email address** – Institutional email, not a personal address.
- **Website** – Optional.

Registration for \*

DSO Gas includes hydrogen.

**1. Company Information**

Legal name of the company \*

Are you a dual grid company? \*

Street + street number \*

Street 2

ZIP / Postal code \*

City \*

Country \*

VAT-number \*

Phone number \*

General email address \*

Website

Section 1 – Registration type and company information

### Section 2 – Connected Customers

Connected customers are defined as customers connected to the distribution grid through a metering point. This figure directly determines your annual membership fee, so accuracy is important.

- **Number of connected customers** – Total customers connected through a metering point on your network.
- **Date last updated** – Date the customer count was last verified, in dd/mm/yyyy format.

**2. Connected Customers**

Connected customers are customers who are connected to the distribution grid through a metering point.

Number of connected customers \*

Date last updated \*

## Section 2 – Connected customers

### Section 3 – Billing Information

This section is only required if your billing contact or address differs from the company address in Section 1. If they are the same, tick "Billing address same as company address" to skip this section. If different, provide the following:

- **Name** – Name of the billing contact or accounting department.
- **Phone number**
- **Email address** – Invoices will be sent here. The accounting department email is accepted.
- **Full billing address** – Street, ZIP/postal code, city, country.

#### 3. Billing Information

Only required if it differs from the company address.  
The Billing address/contact is the contact that receives the invoices and processes them. It can also be the email address of the accounting department.

Billing address same as company address

Name \*

Phone number \*

Email address \*

Street + street number \*

Street 2

ZIP / Postal code \*

City \*

Country \*

## Section 3 – Billing information

### Section 4 – Contact Information

This section identifies two roles within your organisation.

- **Legal Representative (mandatory)** – The primary official representative of your company within EU DSO Entity. This person participates in the General Assembly and votes; performs the annual update of connected customers; receives all EU DSO Entity communications; and receives access to the member account. Provide their name, mobile number (optional), and email address. This can be the CEO or any other senior management person who has the authority to make business-related decisions within the Member's own business.
- **Contact Person (optional, recommended)** – A secondary contact for delegated tasks, who also receives all EU DSO Entity communications and is eligible for a member account upon request. Add one or more via the "+ Add Contact Person" button.

#### 4. Contact Information

##### Legal Representative

The legal representative is the main representative of your company who:

- participates in the general assembly;
- participates in votes;
- performs the annual update of connected customers;
- receives all relevant communication regarding the DSO Entity activities;
- receives an account to access member data.

Name \*

Mobile phone number

Email address \*

##### Contact Person

A contact person is a secondary contact to whom some of the tasks of the legal representative can be delegated (e.g., annual update of connected customers) and who will also receive all relevant communication regarding the DSO Entity activities. A contact person is also eligible for a member account upon request.

## Section 4 – Contact information

Dual Grid Operators: the Legal Representative for your gas registration cannot be the same person as the Legal Representative for your existing electricity membership. Only one account can be created per email address. Please designate a **different Legal Representative** for each vector. Remember to answer "Yes" to the dual grid question\* in Section 1. Note: electricity members: dual-grid DSOs that operate both electricity and gas/H2 should join for both vectors, so you are still required to submit a separate registration for your gas activities.

### Section 5 – Submitted By

Enter the personal details of the individual physically submitting the form. If you are a proxy registering on behalf of another organisation, enter your **own name** and **own organisation** here, not those of the organisation being registered. Provide your name, email address, and company name. Once all sections are complete, click "**Submit Application**".

5. Submitted by	
Please fill out your personal details below.	
Name *	<input type="text"/>
Email address *	<input type="text"/>
Company *	<input type="text"/>

Submit Application

## Section 5 – Submitted by

### Confirmation of Registration

Upon submission of the application, the Legal Representative, the Contact Person (if designated), and the person who submitted the form will each receive a confirmation email containing the data entered during registration. No further action is required at this stage.

Following submission, the European Commission's Directorate-General for Energy (DG ENER) is expected to issue its opinion on the revised Statutes on approximately **12 June 2026**. Once the revised Statutes have been formally approved by the Board and General Assembly, new members will have until **21 August 2026** to withdraw their application should they consider the approved Statutes to be incompatible with their organisation's requirements. After this date, the registration will be considered final.

## 6 Stage 3 — Governance Approval Process

The approval of new members follows a formal multi-step governance sequence spanning approximately **3.5 months**, initiated by DG ENER's opinion on the revised Statutes. All dates are estimated based on an assumed DG ENER opinion of **12 June 2026**.

### Onboarding and Governance Timeline



### Step-by-Step Breakdown

Date	Step	Description
12 June (estimated)	Step 1 – DG ENER Opinion	DG ENER issues its opinion on the new integrated Statutes, triggering the full governance sequence. The Secretariat prepares Board meeting and General Assembly logistics in parallel.
15 June / End of June	Step 2 & 3 – Closing of member registration and Board & GA Approval	Registration closes on 15 June 2026. The current Board approves the revised Statutes, new members, and the Nomination Committee. Next, the current General Assembly formally approves the Statutes and new members. The call for Board candidates is launched. <b>DSOs must have submitted their registration form before 15 June 2026 to be eligible for Board candidacy.</b>

Date	Step	Description
Within 1-2 business days of GA approval	Step 4 – Onboarding Emails	Two emails are sent: the first containing the approved member list, new Statutes, and an onboarding document; the second containing the account activation invitation.
July - mid-September	Step 5 – Board Election	Admitted Members who wish to put forward a candidate for the new Board of Directors may do so during this period; also, they may cast their vote in an electronic tool. Board election guide: to follow later.
4th week of September	Step 6 – New General Assembly Approval	The new General Assembly formally approves the new Board of Directors, completing the governance process.
Within 3 months of invitation	Step 7 – Account Activation	Members must activate their account within 3 months of receiving the invitation. The member account gives access to GA voting, updating organisation information, and managing invoices.
Q4 2026	Step 8 – Membership Fee Payment	The membership fee invoice will be sent in Q4 2026. The gas membership fee will be determined by the incoming Board and General Assembly upon integration.

## 7 Stage 4 — Account Activation

Following General Assembly approval, you will receive two separate emails within 1-2 business days.

- A first email containing the approved list of new members, the new Statutes, and an onboarding document to help you get started as a member of DSO Entity.
- A second email with an invitation to activate your member account.

**You must activate your member account within 3 months of receiving this invitation.** Your member account gives you access to:

- Voting in the General Assembly
- Updating your organisation's information
- Viewing and managing your invoice

## 8 Stage 5 — Membership Fee Payment

The membership fee invoice will be sent in **Q4 2026**. The gas membership fee has not yet been formally confirmed, but based on the current compromise package the indicative fee structure for gas/hydrogen DSOs is as follows:

- **Fixed fee:** €1,000 per year per member. Note: dual grid operators will pay a reduced fixed fee of €1,500 per year (1.5x the fixed fee), rather than paying twice the full fixed fee.
- **Variable fee:** €0.0102 per year per connection

$$\text{€1,000 (fixed) + €0.0102} \times \text{number of connected customers}$$

The costs related to the activities of EU DSO Entity shall be taken into account in the calculation of tariffs. Regulatory authorities shall approve costs provided that they are reasonable and proportionate and shall provide reasons if they are not approved (Art. 39/ EU-2024/1789).

## 9 Key Contacts and Resources

Resource	Details
Secretariat (all enquiries)	secretariat@eudsoentity.eu
General information	info@eudsoentity.eu
Website	eudsoentity.eu
Member portal (registration form)	www.portal.eudsoentity.eu/member-registration
Registered address	Rue Belliard 35, 1040 Brussels, Belgium
Gas Regulation	Regulation (EU) 2024/1789
Gas Directive	Directive (EU) 2024/1788

## 10 Important Caveats

These guidelines are based on information available as of May 2026. Because the gas integration is still being finalised, all dates in Stage 3 are estimated and may shift if the DG ENER opinion is delayed. The gas membership fee has not yet been published. Exact governance rules for gas DSOs in the General Assembly are still being drafted.

For any questions, please do not hesitate to reach out to Bram Van Malderen at [Bram.vanmalderen@eudsoentity.eu](mailto:Bram.vanmalderen@eudsoentity.eu).